

Computer Refurbishing Checklist

Computer/CCP #: _____

Station _____

ALL ITEMS ARE TO BE DONE IN ORDER. DO NOT SKIP STEPS!!!!

| Task | Volunteer Initials | Final Check | Pass | Fail |
|--|-----------------------|----------------|------|------|
| <ul style="list-style-type: none"> • Cleaned case/Inside and Out/remove ALL stickers (Leave Dell Bar code Label, if not sure ASK!!!!) | | | | |
| <ul style="list-style-type: none"> • Use Air Compressor to blow out inside case and all ports on the outside of the case including under the Dell Door. | | | | |
| <ul style="list-style-type: none"> • Check RAM and Hard Drive to confirm it has correct Ram 512MB for XP and 1GB for Win 7 are minimum, BUT CHECK FIRST) and correct Hard Drive size (40 GB for distribution, Others see Supervisor) | | | | |
| <ul style="list-style-type: none"> • Is there a Battery Voltage Low error message? • ____ Yes (Replace Battery) ____ No | | | | |
| <ul style="list-style-type: none"> • Checked BIOS (Set correct Boot Order and Time) Boot Order is (CD, Floppy, Hard Drive, NIC) If BIOS asks for password, it is safety | | | | |
| <ul style="list-style-type: none"> • Make Sure BIOS has NIC (Network Interface Card) turned on and set to PXE Boot | | | | |
| <ul style="list-style-type: none"> • Press F12 to get to Boot Menu • Select Integrated NIC | | | | |
| <ul style="list-style-type: none"> • Watch for message and press F12 to continue booting from Windows WDS Server | | | | |
| <ul style="list-style-type: none"> • When asked for user name and password enter User Name and password is on wall | | | | |
| <ul style="list-style-type: none"> • Select image that matches your machine, if not sure. ASK !!!! | | | | |
| <ul style="list-style-type: none"> • Complete OOBE startup (Out of the Box Experience) | | | | |

| Task | Volunteer Initials | Final Check | Pass | Fail |
|---|---------------------------|--------------------|-------------|-------------|
| <ul style="list-style-type: none"> • Enter Administrator password from wall IT IS TO BE IN ALL CAPITAL LETTERS (XP ONLY) | | | | |
| <ul style="list-style-type: none"> • Activated Windows/Validate Windows (XP Only) • Do Not register Windows (XP Only) | | | | |
| <ul style="list-style-type: none"> • Check Device Manager for uninstalled Devices | | | | |
| <ul style="list-style-type: none"> • Install any Missing Drivers | | | | |
| <ul style="list-style-type: none"> • Arrange Desktop Icons according to picture in Tool Kit | | | | |
| <ul style="list-style-type: none"> • Check for and install any Microsoft Updates (No Hardware Updates) • Check for and install Spybot Updates | | | | |
| <ul style="list-style-type: none"> • Register and update Antivirus (Avast for XP, Microsoft Security Essentials for Win 7) | | | | |
| <ul style="list-style-type: none"> • Update Spybot and Immunize system | | | | |
| <ul style="list-style-type: none"> • Perform CD ROM sound test • Check Modem (If Present) | | | | |
| <ul style="list-style-type: none"> • Run Belarc and Enter it into TRC Interface | | | | |
| <ul style="list-style-type: none"> • Add Computer Description to Belarc Data Put Todays Date in Box, Select your name from Drown Down list | | | | |
| <ul style="list-style-type: none"> • Change Status from Rework to Distribution | | | | |
| <ul style="list-style-type: none"> • Check all drives for any discs and remove them | | | | |
| <ul style="list-style-type: none"> • Activate Windows 7 (Obtain 25 digit key from Tech Manager or Senior Tech) | | | | |
| <ul style="list-style-type: none"> • Remove Check list, place computer in Final Check Area , place check list in completed box | | | | |

Print Volunteer Name: _____ Date: _____

- If Item Does not Apply use N/A instead of your initials
- Windows 7 gets IE 9 and updates